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Here are the ITIL Version 3 books: The Official Introduction to the ITIL Service Lifecycle [Updated: The Official Introduction is NOT searchable on Google]

## **What is itil v3? - definition from whatis.com**

ITIL v3 is the third version of the Information Technology Infrastructure Library, a globally recognized collection of best practices for managing information

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ITIL (IT Infrastructure Library) is the worldwide de-facto-standard for service management and contains broad and publicly available professional documentation on how

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ITIL, formerly known as the Information Technology Infrastructure Library, is a set of practices for IT Service Management (ITSM) that focuses on aligning IT services

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